



MOBILE BANKING ENROLLMENT GUIDE

Step 1

Download the free First Federal Mobile Banking app from your phone's app store. Open the app and select **Enroll now**.

Step 2

Complete the First Time User Information form with your account number and Social Security Number. Then select **Next**.

Step 3

Create and answer one security question. Fill in your email address associated with the account and select **Enroll**.

Step 4

Choose a username and password then select **Continue**.

Note: Passwords must be 8-17 characters in length and a combination of numbers and letters containing at least one number, at least one uppercase letter, at least one lowercase letter, and at least one special character. Passwords cannot contain any spaces or be read the same backward and forward.

Step 5

Select and answer three challenge questions, then select **Continue**.

Step 6

Congratulations, you've set up Mobile Banking! Select **Log in** now to visit the home screen. With your mobile app, you can:

- View real-time account balances and transaction history.
- Deposit checks 24/7 with **Mobile Check Deposit**.
- Transfer money between accounts and financial institutions.
- Monitor your credit score by enrolling in **Credit Sense**.
- Apply for a First Federal Loan.
- Learn more about Mobile Banking and watch video tutorials at: www.firstfedweb.com/Mobile-Banking.aspx

Questions? Call us at 888-317-8333 to speak to a First Federal team member for assistance.