

How to Enroll in Online Banking

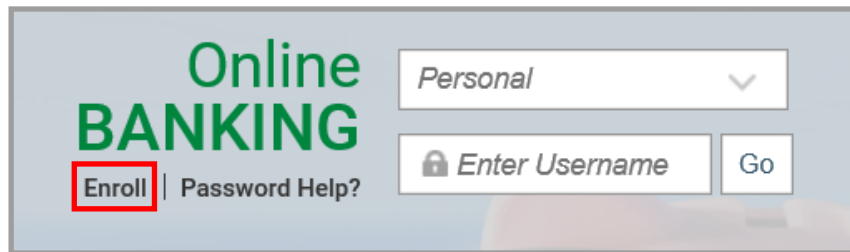
Follow these 7 steps to enroll in Online Banking and manage your accounts any time, anywhere.

You will need the following information to complete the enrollment process:

- Social Security Number (SSN)
- First Federal Account Number

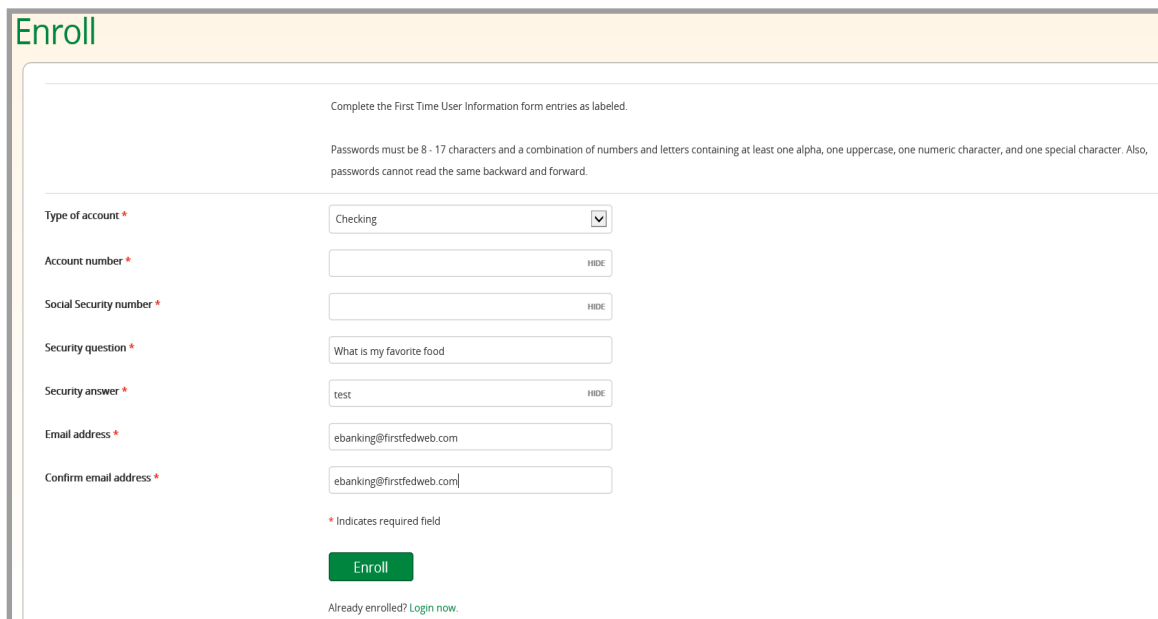
Step 1

To get started, go to www.FirstFedWeb.com and select **Enroll**.



Step 2

Complete the First Time User Information form with your account number, Social Security Number, write a security question and answer, and email address. Then select **Enroll**.

A screenshot of the First Federal Online Banking enrollment form. The form is titled "Enroll" and includes instructions: "Complete the First Time User Information form entries as labeled." and "Passwords must be 8 - 17 characters and a combination of numbers and letters containing at least one alpha, one uppercase, one numeric character, and one special character. Also, passwords cannot read the same backward and forward." The form fields are: "Type of account" (Checking), "Account number" (with a HIDE button), "Social Security number" (with a HIDE button), "Security question" (What is my favorite food), "Security answer" (test, with a HIDE button), "Email address" (ebanking@firstfedweb.com), and "Confirm email address" (ebanking@firstfedweb.com). A legend indicates that an asterisk (*) denotes a required field. At the bottom, there is a green "Enroll" button and a link for "Already enrolled? Login now."

Step 3

Read the Internet Banking Terms and Conditions Agreement and select “I agree” to continue the enrollment process.

Terms and conditions

First Federal
Agreement and Disclosures

INTERNET BANKING TERMS AND CONDITIONS AGREEMENT

This Agreement describes your rights and obligations as a user of the Online Banking Service and all other services made available online by First Federal, including without limitation the Online Bill Payment Service (“Service” or “Services”). It also describes the rights and obligations of First Federal. Please read this Agreement carefully. As an authorized account holder you must abide by the terms and conditions of this agreement, and those provided to you at account opening, in order to use this Service. If you do not agree to these terms, do not complete your registration for the Services or use the Services.

CUSTOMER DISCLOSURE AND AGREEMENT TO RECEIVE ELECTRONIC COMMUNICATIONS

By selecting the “I Accept” button below, you are (1) acknowledging your receipt of the information listed below, (2) agreeing that any contract you enter into with First Federal for the provision of certain Online Banking Services, may be in electronic form, and (3) agreeing that certain information that may be delivered in connection with the Services may also be in electronic form.

You are also acknowledging receipt of the following information and agree that:
[Download a PDF of the terms and conditions.](#)

By clicking “I agree”, I acknowledge that I have read and accept the above terms and conditions.

Step 4

Create your Username and Password, then select Continue.

Note: Passwords must be 8-17 characters in length and a combination of numbers and letters containing at least one number, at least one uppercase letter, at least one lowercase letter, and at least one special character. Passwords cannot contain any spaces.

Establish credentials

Passwords must be 8 - 17 characters and a combination of numbers and letters containing at least one alpha, one uppercase, one numeric character, and one special character. Also, passwords cannot read the same backward and forward.

Choose a username *

Your new password must include:

- ✓ Between 8 and 17 characters
- ✓ At least 1 number
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter
- ✓ At least 1 special character

New password *

Confirm password *

* Indicates required field

Step 5

Select and answer three challenge questions, then select **Continue**.

Note: Select “Don’t challenge me again on this device.” if you are on a private device and don’t wish to maintain a second level of security on that device.

Set up challenge questions

First challenge question *

First answer * HIDE

Second challenge question *

Second answer * HIDE

Third challenge question *

Third answer * HIDE

Don't challenge me again on this device.

* Indicates required field

Continue

Step 6

You will have the opportunity to enroll in Mobile Banking.

Mobile banking enrollment

Enroll **Ask me later** **Decline**

Step 7

You will be routed to the Online Banking home screen and see your up-to-date account information. From the home screen, you can:

- Set up and manage text or email alerts by selecting **Alerts** in the top right corner.
- Set up and manage mobile banking devices by selecting **Profile** in the top right corner.
- Sign up for our free credit monitoring tool, Credit Sense, by selecting **Check your score** in the right column.
- Learn more about the features of Online Banking at:
www.firstfedweb.com/Finance-Videos.aspx#OnlineBanking

